

THE ANVIL GROUP PROVIDES KEY TRAVEL WITH CRISIS MANAGEMENT SUITE

Not-for-profit organisations now have peace of mind that their aid workers are kept safe from threat

The Anvil Group, a specialist in crisis avoidance services, today announced that Key Travel, a travel management company specialising in the not-for-profit sector, has chosen its Employee Travel Monitoring Solution (ETMS) and Travel Risk Intelligence Service (TRIS) to provide safety and security solutions to aid workers positioned around the world.

Key Travel specialises in the not-for-profit sector and works with several high profile organisations such as Oxfam, Save the Children and WWF. Key Travel required a solution that would empower its clients to monitor global traveller movements, to ensure that safety and security policies were met. Aid workers often travel to potentially volatile locations, so it is essential that Key Travel have the tools in place to provide its clients with up to date risk information in order to alert travellers with relevant information as and when it occurs.

Historically, traveller monitoring solutions were only available to large corporations. However, the increase in global business travel combined with new legislation such as the Corporate Manslaughter and Homicide Act has made this facility a necessity for organisations with real-time travellers, so travel agencies must provide it. The ETMS from The Anvil Group provides:

- The real time monitoring of Air, rail and hotel only reservations
- Monitoring of Pre, Active and Post trip movement phases
- A Document library for the centralised storage of critical information
- Inbuilt crisis communication modules through email and SMS alert messaging
- Automated pre-trip travel security briefings for travellers
- Audit trail of communications

TRIS is used to create Risk Manager and Travel Manager profiles that will automatically distribute the detail of risks by alert messages, should an incident or threat be identified that matches the profile. When TRIS is utilised in conjunction with ETMS, an automatic 'threat vs. traveller' cross check can be performed, alerting managers if travellers are in the immediate area of threat.

"When a third sector organisation books travel directly with an airline or through a discount website, travel managers have no control over travel bookings and therefore often do not know where their employees are, which could have serious implications," says Key Travel Managing Director, Ajay Sodha. "The Anvil Group's risk management solutions available through Key Travel will allow travel managers to successfully enforce a travel policy by monitoring people's whereabouts and comparing these with the associated risk level. We will assist Travel Managers to fulfil their duty of care obligations."

The Anvil Group's ETMS and TRIS allows the identification of any traveller making a reservation to a destination that is deemed to be high risk. Additionally traveller destinations are monitored 24/7 to identify any incidents or threats that could put travellers at risk. Organisations will also gain information on embassies and any documents needed to work and stay in a country, a service which would take a lot of time if done manually.

"It is important for the not-for-profit sector to have access to robust travel risk management solutions such as our ETMS and TRIS when planning and booking travel as the majority of organisations want to travel to areas of the globe where they are providing aid, and the situations are often volatile and require constant monitoring," explains The Anvil Group Director, Matthew Judge. "Whether it is political instability, social unrest, adverse weather or security or medical situations, TRIS enables organisations to assess and monitor the level of threat to aid workers in the region and put in place appropriate risk mitigation and management procedures."

ABOUT KEY TRAVEL

- Key Travel is recognised in the industry and by all the major Airlines of the world as a leading agent in this field
- Key Travel are members of the Guild of Travel Management Companies whose members are the travel providers for over 80% of UK companies. Membership is made up of leading multiples who handle business travel as well as most of the medium sized independent agencies and a number of smaller specialist agencies. The Guild of Travel Management is an influential organisation and, inevitably, where the industry's standards and trends are set.
- Key Travel is a bonded member of the Association of British Travel Agents (ABTA), the International Air Transport Association (IATA) and holds a Civil Aviation Authority's ATOL Licence

About The Anvil Group (www.anvilgroup.com)

The Anvil Group is an internationally renowned single source security organisation, specialising in 'Crisis Avoidance Services'. Anvil has a proven track record in offering a comprehensive range of end-to-end services that provide physical and technological security systems in the global marketplace. In the ever increasing and demanding global environment coupled with international responsibilities and duty of care, Anvil has continually impressed its clients to the extent of its global reach. Anvil's network of global intelligence, international contacts, quality of personnel and customer-focused service have been keystone qualities that have resulted in its rapid growth and success. The Anvil Group has discreetly served individuals and corporations since 1988.

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